



General Instructions:

By subscribing to "Weekly Curbside Collection" from All Star Waste Services, you agree to the following:

MATERIALS PLACED FOR COLLECTION: Residential collection means that we will collect trash weekly from your curb that comes from the general operation of your household. **Please bag your small loose waste.** This will make collection much cleaner and nicer for us and keep your poly-kart much cleaner. Boxes and other large items that will not fit well in a bag may be placed in, on, or next to the poly-kart for weekly collection.

ITEMS BANNED: We will **NOT** collect yard waste (No Christmas Trees), TVs, Pcs, printers, electronics, appliances, furniture, large volumes of aluminum cans, used oil, tires, or lead acid batteries along with your regular household waste. These items are banned from **ALL** North Carolina Landfills. (Article VII, item M of county Solid Waste Ordinance.) You must not place any hazardous waste, liquids, ashes, embers, poisons, herbicides, pesticides, or other dangerous or illegal materials in your trash for collection.

YOU SHOULD PLACE YOUR TRASH FOR COLLECTION CURBSIDE THE NIGHT BEFORE !
We start servicing our routes very early in the morning. Usually, we will not be by your house until later in the day. However, we do not want to miss you! PLEASE have your trash out curbside the night before your collection day. We will NOT collect your trash if it is NOT curbside.

ROLL OUT POLY-KART: The 95 gallon Poly-Kart and/or the 95 gallon recycle cart (with Recycle service only) is provided to you as part of your service and remains the property of All Star Waste Services. You will need to keep up with it, take care of it and wash it out as needed. We will repair or replace the cart if it becomes problematic due to normal wear and tear. If you lose or damage the Poly-Kart due to negligence or carelessness, we will bill you for the reasonable cost to repair or replace the container(s).

BILLING: We will continue to bill you for trash service under whichever term you originally signed up. Monthly terms are on automatic credit card drafts only. Quarterly terms are due by the 10th in the first month of the new quarter. If we have not received payment soon after the 15th, a late fee of \$10 will be added to your account. We will mail you a STATEMENT if your account becomes past due. If your account is not paid by the date on the late STATEMENT, we will suspend your service until we receive payment. If your trash is not collected on your scheduled collection day, please make sure your account is not past due. Our FEE for Returned checks is \$25 per item. We will pick up our Poly-Kart for non payment after 30 days and CANCEL your subscription. In order to start service again, you must settle your account and prepay for the remainder of the year. Our FEE for Poly-Kart redelivery is \$15. If you move or wish to cancel your service, please call us at least 2 weeks in advance. We will refund any prepaid money due to you.

CHANGES IN COLLECTION DAY: As the number and location of our customers change, we may have to change your collection day. If this is necessary, we will make sure we notify you at least one week in advance. We work most holidays except Thanksgiving & Christmas. If your collection day falls on one of these holidays, we will pick up your trash on the following day. If bad weather or some other unavoidable delay occurs, leave your trash curbside and we will collect it the next day or as soon as possible. Check our web site www.AllStarTrash.com for more up-to-date news!

We appreciate the opportunity to provide you with waste collection services. Anytime you have a question or concern please call us 989-1562 or e-mail us at www.AllStarTrash.com. By signing below, you are acknowledging that you wish to subscribe to All Star Waste Services, LLC and agree to abide by the instructions contained herein.

Customer Signature _____ Date _____